

August 2019

# Sunnyfield Matters



## The NDIS moves in the right direction

### NDIS Price Guide

On 1 July the NDIA made changes to the NDIS price guide that will have a significant impact on the sector and the services available for people with disability.

Since the commencement of the full roll out of the NDIS in July 2016 service providers have signalled their concern to the NDIA about the pricing for community services supports, particularly for one support worker to one participant ratio (1:1) services; and how it was challenging the viability of those services. A significant number of service providers withdrew from 1:1 services and a number of service providers have closed operations, or been merged or acquired.

The price guide introduced on 1 July takes a positive step in addressing this issue. The NDIA have introduced a Temporary Transformation Payment (TTP) for providers of attendant care and community participation supports who meet the eligibility criteria. The TTP conditional loading will assist providers to continue transforming their business systems and processes in the move towards a more competitive market.

Critically, the NDIA have not reduced participant funding because of this initiative. The TTP funding is additional

and will not impact the quantity of support services a participant is eligible for.

The NDIA have also taken the first step towards a national marketplace for disability services, with the 1 July price guide introducing a national price that replaces all previous state price guides.

There are still a number of issues the NDIA have not addressed in the latest price guide.

- The inadequacy of participant transport and travel funding has been partly addressed. The cost of staff to support people when travelling has been standardised; but how participants are funded for vehicles and related transport costs has not been resolved.
- The administrative burden placed on service providers to implement the complex price guide has been ignored.

### COAG – NDIS and Health

People with disability in NSW will be better supported through the NDIS after multiple landmark decisions were made at the COAG (Council of Australian Governments) Disability Reform Council meeting on 28 June; most significantly in respect to coordination between the NDIS and state health systems.

NDIS participants may need ongoing disability-related health supports as a regular part of their life to support

them to undertake activities of daily living.

Since the introduction of the NDIS, how these supports are funded have been a source of distress for affected participants.

The COAG decision establishes very clear guidelines that the NDIS will fund specific disability-related health supports where the supports are a regular part of the participant's daily life, and result from the participant's disability.

NDIS participants who need disability-related health supports can access these supports through their NDIS plan from 1 October 2019. The NDIA and state and territory health departments are committed to work together to develop aligned communications and guidance to support consistent implementation by both the NDIS and health systems.

Registered  
NDIS  
provider



Sunnyfield  
disAbility Services

# Message from the CEO and Chair

Dear clients, families, guardians and friends of Sunnyfield,

As the full roll out of the National Disability Insurance Scheme (NDIS) enters its fourth year, it is important to recognise it is still developing. NDIS participants are undoubtedly mostly better off, though there remain some people with disability who are not being adequately funded or supported. The 1 July 2019 NDIS price guide introduced pricing for attendant care and community participation supports, which reflected the NDIA is listening to feedback. The COAG agreement on support funding between the NDIS and state and territory health departments, is a significant milestone providing clarity to participants on how they will be supported to be able to live the life they choose.

The Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability is a landmark event and in June commenced holding advocate workshops. As a leading service provider, Sunnyfield has an important role to play in supporting the Royal Commission. This is an opportunity for people to have their experiences formally acknowledged and instances of abuse and neglect documented. This in turn can inform change and shape the future of the disability service system under the NDIS. We will stand in support of people with disability and advocates who have worked so hard to see a Royal Commission proceed.

The NDIS Quality and Safeguards Commission was established in 2017 to regulate the NDIS market and support the resolution of complaints about the quality and safety of NDIS supports and services. On 1 July 2018 the NDIA introduced the NDIS (Quality Indicators) Guidelines as the framework for the NDIS Quality and Safeguards Commission.

Sunnyfield has always been committed to quality services and safeguarding clients; and we are very proud that in early July Sunnyfield achieved independently audited compliance with the NDIS Quality and Safeguarding framework. Sunnyfield continues to invest in quality, risk, compliance, governance, and work health and safety initiatives to ensure we are ever diligent and provide quality support services that enrich the lives of people with disability.

As we start a new financial year, Sunnyfield looks to the future and the opportunities for us to develop the support services we provide so that more people with disability will have quality services that enable more choice and control. The FY18-20 strategy defined Sunnyfield's core areas of strategic focus – Strengthen, Grow and Innovate – and these will continue to underpin this year's strategy and plans.

We will continue to work closely with Sunnyfield's local community, NDIA and all stakeholders to champion improvements as we face, and respond to the challenges, changes and opportunities of the future.

**Karen Ingram** Sunnyfield Board Chair

**Caroline Cuddihy** Sunnyfield CEO

**Left**  
Karen Ingram,  
Sunnyfield Board Chair  
(right) and Caroline  
Cuddihy, Sunnyfield  
CEO (left)



# Sunnyfield FY18 – 20 Strategy

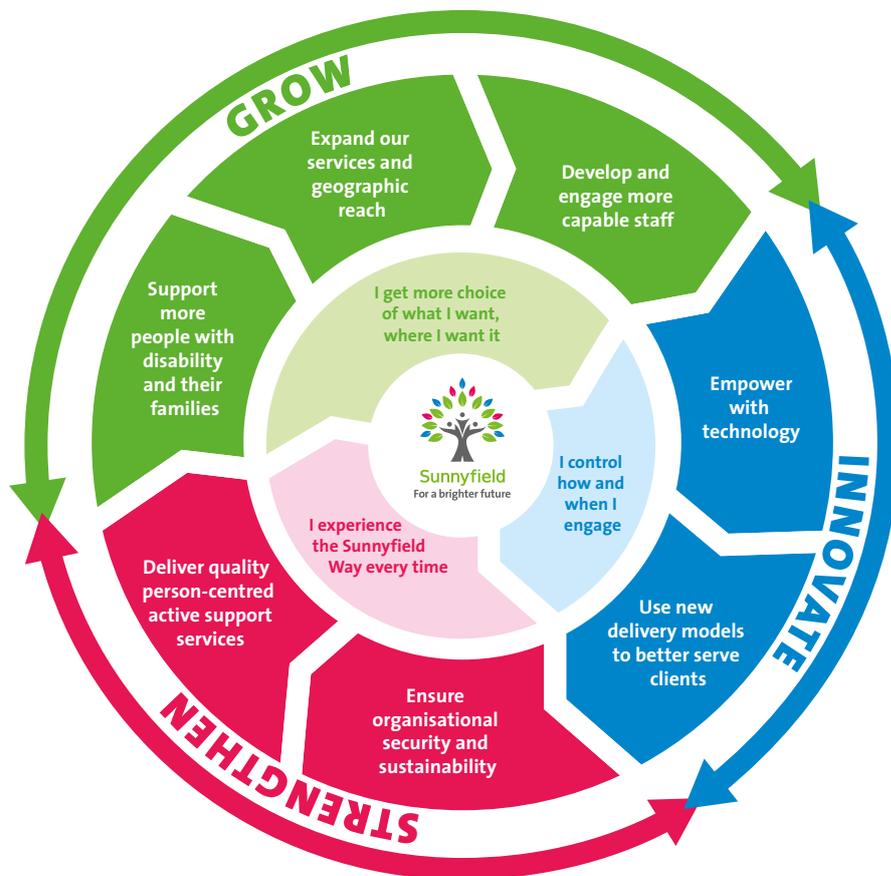
As we start the new FY20 financial year, Sunnyfield's FY18-20 strategy continues to be our blueprint of working towards our Vision of excellence in supporting people with intellectual disability. Sunnyfield's three key strategic themes remain unchanged as the drivers of Sunnyfield's annual business plan initiatives.

**Strengthen** – Our systems and processes need to ensure we provide quality, person-centred active support to every client, every day.

**Grow** – Spread the Sunnyfield Way to more people with disability, by servicing more clients in more locations, with staff that are trained to deliver quality, person-centred support.

**Innovate** – We will embrace change and introduce new services and new technology that will provide value and benefit for clients and families in every interaction with Sunnyfield.

If you have any questions or comments about Sunnyfield's FY18-20 strategy, please do not hesitate to contact us via the details on the back page.



## A new place to call home

Residents at Primrose House have had a busy month moving into a new place that they will now call home. It's been a whirl of excitement for the ladies and their families. Celebrations kicked off with a pink themed cake to match the house décor and then residents and families enjoyed their first meal together. It is a home with lots of new beginnings and the start of an exciting journey into independence.

Sunnyfield's Shared Living experts are available to support people with intellectual disability and their families with accommodation planning, NDIS Shared Independent Living (SIL) funding, navigating through the NDIS and developing a personalised support plan.

At Sunnyfield we understand that everyone has different support needs and lifestyles. We will work in partnership with you to provide a range of tailored accommodation solutions throughout NSW and ACT.

If you have future accommodation goals and would like to find out more about Shared Independent Living, start the conversation today by contacting Raquel Solomovic.

T 1300 588 688

E [sharedliving@sunnyfield.org.au](mailto:sharedliving@sunnyfield.org.au)

[www.sunnyfield.org.au](http://www.sunnyfield.org.au)

# JOIN THE CHALLENGE WITH ACTIVE AUGUST

## August is a great time to get active, get involved in an event and support Sunnyfield clients to be active.

Through donations we have been able to fund sports equipment, music and movement programs, performability (dance) classes, surfing lessons, yoga sessions and more!

100% of all funds raised go directly towards supporting clients to be active!

### Getting involved is easy

1. Register your entry in an event of your choice
2. Create your own online fundraising page
3. Share the link with friends and family
4. Start training and have fun!

## Upcoming events

- **City 2 Surf**  
Sunday 11 August 2019
- **Wagga Wagga Trail Marathon**  
Saturday 17 and Sunday 18 August 2019
- **Mudgee Running Festival**  
Sunday 18 August 2019
- **Pub 2 Pub (Northern Beaches)**  
Sunday 25 August 2019
- **Sydney Tower Stair Challenge**  
Sunday 25 August 2019
- **North Ryde Fun Run**  
Sunday 25 August 2019
- **Lake Macquarie Running Festival**  
Sunday 25 August 2019
- **Dubbo Stampede**  
Sunday 25 August 2019
- **Sydney Half and Greater Bank Fun Run**  
Sunday 25 August 2019
- **Blackmores Sydney Running Festival**  
Sunday 15 September 2019
- **The Canberra Times Fun Run**  
Sunday 22 September 2019
- **Spring Cycle (Sydney)**  
Sunday 13 October 2019
- **The Color Run (Sydney)**  
Sunday 10 November 2019
- **Central Coast Half Marathon**  
Sunday 24 November 2019

**To find out more contact our Fundraising team.**

**T 1300 588 688**

**E [fundraising@sunnyfield.org.au](mailto:fundraising@sunnyfield.org.au)**

## Feedback

We're not only in the business of improving lives, we also are in the business of improving the way we do it. So, if you have any feedback about the things we have done well, or the things we could do better, then please get in contact and send an email to our confidential email account at [feedback@sunnyfield.org.au](mailto:feedback@sunnyfield.org.au)

## Contact us

T 1300 588 688

E [enquiries@sunnyfield.org.au](mailto:enquiries@sunnyfield.org.au)

[www.sunnyfield.org.au](http://www.sunnyfield.org.au)



**Left**  
Clayton Utz completing the Stair Challenge as part of their Active August fundraising efforts for Sunnyfield

**Right**  
Tweed Heads Community Services Hub enjoying surfing lessons thanks to funds raised from Active August



**Sunnyfield**  
For a brighter future

Registered  
**NDIS**  
provider